

WIC EBT User Group Industry Showcase

Presents

Burger, Carroll & Associates, Inc.

Presenters:

Lisa Cwanger Ichilov

April Jules

July 21, 2016



Presenter One

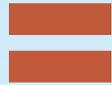
Lisa Cwanger Ichilov, PMP, Director of Project Management

Fast Facts

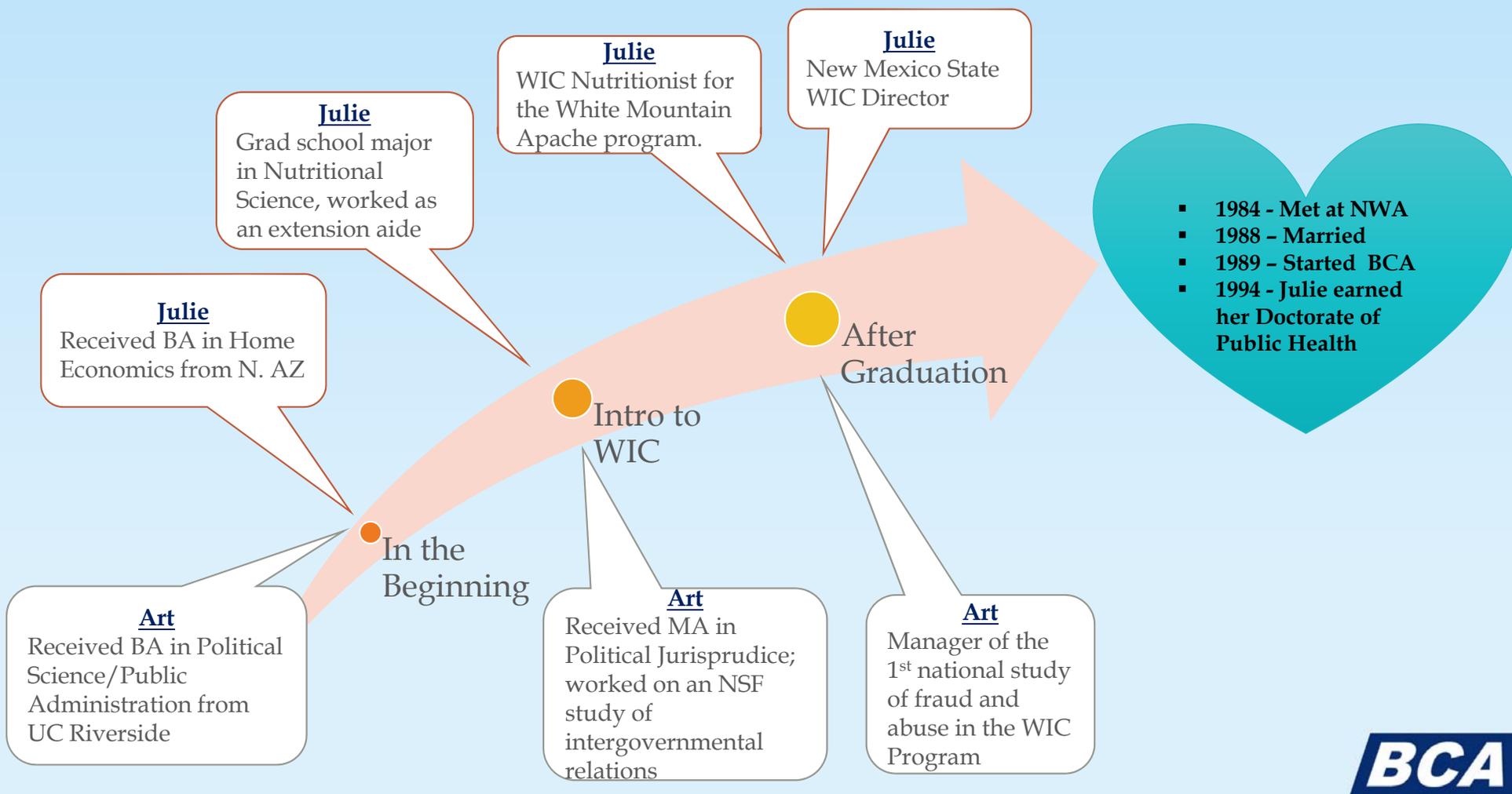
- Hired by BCA through an ad in the Philadelphia Inquirer almost 22 years ago
- Resided in 7 states
- Master's Degree
- Project Management Professional (PMP) Certification



Art Burger & Julie Carroll



Legacy of Burger, Carroll & Associates, Inc.



What We Know



Where We've Helped



43 Geographic WIC State Agencies

17 Native American/ITO, plus DC & PR WIC State Agencies

Three Federal Agencies

**WIC Overseas
(Europe, Asia, & Caribbean)**

How We've Helped

4 Generations of WIC Technology

- Evaluation of Old Mainframe Based Batch Processing
- Planning & QA in Clinic Automation
- Relational Databases
- Web Base
- All 3 SAM Systems

WIC EBT & MIS

- Planning & Evaluation
- Procurement
- Project Management
- Quality Assurance
- Training

WIC Vendor Management Studies & Evaluation

- Validity of Vendor Peer Groups
- Effectiveness of Cost Containment Strategies
- Efficacy of Fraud & Abuse Monitoring Systems

How We've Helped Military Families

Phase 1: Program Design

- ❑ Eligibility Criteria and Screening
- ❑ Nutrition and Health Risk Assessment
- ❑ Nutrition Services, Education and Referral
- ❑ Monitoring Participant Outcomes
- ❑ Food Benefit
- ❑ Food Delivery/Vendor Management/Cost Containment Strategies
- ❑ Administrative Structure, Budget, and Reporting
- ❑ MIS Functional and technical requirements definition



Phase 2: Implementation

- ❑ On-site Clinic Visits to Planned Clinic Sites in Europe, Asia and the Caribbean to Assess;
 - Implementation, Planning, and Overall Readiness
 - Physical Site Layout
 - Hardware and Telecommunications Requirements
- ❑ UAT of MIS Application
- ❑ Ongoing, Routine Monitoring of Service Site Implementation

Where We Are Now



Presenter Two

April Jules, Director of Operations



Fast Facts

- Worked for BCA since 2015
- Worked 6 yrs. with individuals with developmental disabilities
- Worked 9 yrs. in the Automotive Industry
- Bachelor's Degree in Global Business
- Half-way done with IMBA in Marketing
- Was on WIC with both children
- Granddaughter on WIC

The 5 Small Business Advantages



Knowledge You Can Trust!

How many of you know what IV & V means?



Some are wondering...Did I miss I - III?

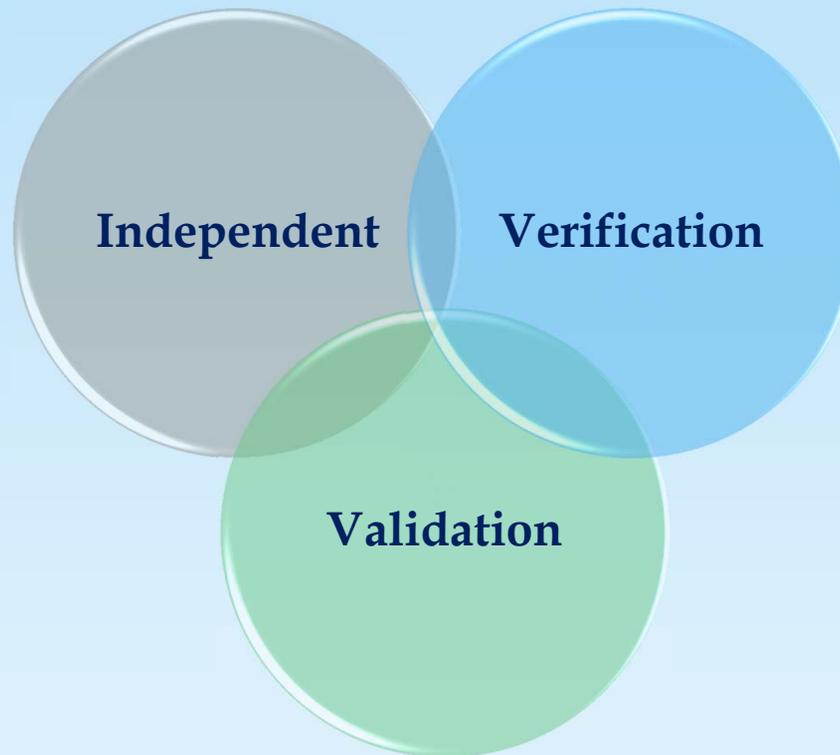


Some are wondering... What is 4 & 5?



Independent Verification & Validation

- Objective view of a project
- Protecting the State's interests
- In accordance to PMI & IEEE standards, etc.



- The adherence of project management disciplines
- Can be verified by an independent examination of project documents & other supporting evidence

- Project deliverables & project results meet the business & technical objectives
- Ensuring the end product meets the documented performance outcomes & requirements of the project

BCA in New Mexico

Department of Finance & Administration (DFA)	• Comprehensive Annual Financial Reporting (CAFR)
The Office of the Secretary of State (SOS)	• Integrated Reporting & Integrity System (IRIS) for Statewide Elections
Environment Department (NMED)	• Integrated Electronic Data Management & Inspections System (IEDMIS)
State Personnel Office (SPO)	• Digitization of Personnel Records Across State Agencies
Taxation & Revenue Department (TRD)	• GenTax Payment Process Interface Update
Department of Information Technology (DoIT)	• One-Stop Business Portal Website Development

A complete NM Project Table can be found on our website: www.burgercarroll.com



Our Global Initiative

Initiative Includes

- eGovernment Benefit Payments
- Human & Health Ministry Programs
- Global Partnerships
- Starting in Latin America & Caribbean Basin



Knowledge You Can Trust!



Please, Forward Your Questions to:

- ✓ Survey website

www.surveymonkey.com/r/bca_2016_user_group_survey

- ✓ Contact Us

BCA website: www.burgercarroll.com