

August 2015 FNS WBSCM Newsletter



Web Based Supply Chain Management



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News & Announcements

WBSCM Release 3.6

SDA Org Administrators have the ability to upload new Recipient Agency (RA) organizations and upload changes to existing Recipient Agencies in WBSCM. In Release 3.6, fixes were applied to address various issues with the RA upload and RA update programs. Key fixes include the following:

- The logic used by the upload program to determine whether an RA in the upload file is a duplicate of an existing RA record in the system has been fixed to check whether the field values "RA Organization Name" & "RA Identifier" in the upload file are unique across all existing RAs associated to the SDA (rather than across all SDAs in the system).
- The "XML namespace proxy text" in the XML response file, which can be downloaded after a RA is successfully uploaded, was removed from the XML file.
- The field "RA Identifier" has been added to the Customer Business Partner report.
- Error messages will be issued if:
 - ◊ Zip-code is not supplied in one of the following zip-code formats: "95678" or "95678-1234."
 - ◊ XML tags "raFipsCode" and/or "raWarehouseType" are missing in the upload file.

Notice:

To ensure you receive the latest news and updates, register to receive free E-mail notifications when the WBSCM Homepage has been updated at <http://www.fns.usda.gov/fdd/fns-wbscm-information> and click



Reminders

Order Changes

If you need to correct orders in Approved by SDA, Approved by SpAgency, or Purchased statuses or make a mistake while receipting direct ship orders, please contact the main WBSCM Service Desk and not the FNS help desk. You may call, e-mail, or complete an online service ticket. WBSCM contact information is on the last page of this newsletter.

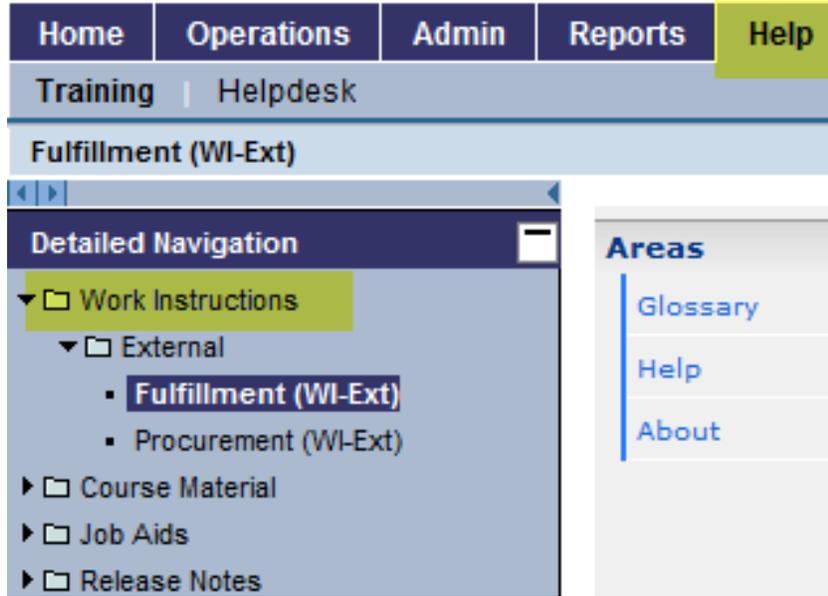
WBSCM Training Environment

The WBSCM training environment (NTRN) is available to USDA & non-USDA users of WBSCM. Non-USDA users include SDA, RA, Co-op, Ship-to, and National Warehouse users. The NTRN environment uses a copy of data from the live WBSCM Production environment from 11/1/13. This provides the trainer and/or trainees with actual data from WBSCM if needed for training on reports, placing orders, etc. Contact the main WBSCM Service Desk if you want access to NTRN.

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Work Instructions

Whether you are a new user or an experienced user in need of a refresher, you can find useful step-by-step resources, such as how to receipt an order, in WBSCM. From any screen, click on the **Help** tab—>**Work Instructions**—>**External**—>**Fulfillment**—>**Domestic**. Work instructions are organized in alphabetical order by title.



You can search for specific terms in the box at the upper-right corner if you aren't sure what title to look under.



Search Results

New Search

Search terms should be separated by spaces, and phrases delimited by quotes, unless indicated otherwise.

Terms:

Type:

Location:

Search

Search Results

Results shown 1 - 10 of 96.

Title	Added or Modified
Goods Receipt Detail Report	8/26/14 2:47 PM
Enter International Commodity Receipt	8/6/14 4:34 PM

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Survey

We are seeking input to help us improve the WBSCM newsletters and training resources. Your feedback is appreciated. Please e-mail your answers to jimmy.quach@fns.usda.gov.

- What types of problems do you encounter most in WBSCM?
- Do you have any WBSCM training needs?
- What do you find most helpful in these newsletters?
- How can the newsletter be improved?

Useful Links

FNS Food Distribution (WBSCM Info):

<http://www.fns.usda.gov/fdd/fns-wbscm-information>

WBSCM: <http://www.usda.gov/wbscm>

Domestic Ship-To spreadsheet by Business Partner:

<http://www.fns.usda.gov/fdd/wbscm-crosswalks>

Communicate with FNS

Dennis Sullivan – FNS Technology Branch Chief, FNS WBSCM Project Manager

Phone: 703-305-0188 Email: dennis.sullivan@fns.usda.gov

Peggy Cantfil – FNS FDD Child Nutrition Operations Branch Chief (NSLP, CACF, SFSP, NSIP)

Phone: 703-305-2659 Email: peggy.cantfil@fns.usda.gov

Janice Fitzgerald – FNS Household Programs Operations Branch Chief (FDPIR, CSFP, TEFAP)

Phone: 703-305-7537 Email: janice.fitzgerald@fns.usda.gov

WBSCM Service Desk

The WBSCM Service Desk contact information is as follows:

877-WBSCM-4U or 877-927-2648

WBSCMhelp@ams.usda.gov

<https://srai.service-now.com>.

The online WBSCM Service Desk is a separate application, which requires an additional login and password. From this site, users can submit tickets as well as monitor the status of previously reported issues. Using this site is optional.

Hours of Operation:

8:00 AM to 6:00 PM ET

Monday-Friday, excluding holidays

Ship-To Inbox

A mailbox has been established to receive requests to assign Ship-To organizations to SDAs and to establish new Ship-To locations within WBSCM. Please email Form FNS-7 (Destination Data for Delivery of Donated Foods) to WBSCM-Ship-To@fns.usda.gov.

This form is available to download from the USDA FNS Food Distribution Forms webpage at <http://www.fns.usda.gov/fdd/forms>.

Suggestion Box

Is there something you would like to see in the newsletter? Send your thoughts and comments to:

jimmy.quach@fns.usda.gov