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August 21, 2012

# Current SAM Update Mountain Plains States Consortium (MPSC)

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# Mountain Plains States Consortium (MPSC) Who are we?

- Second (of three) State Agency Model (SAM) consortiums formed –
  - “Build it once and replicate it many times.”
- Colorado, Utah and Wyoming WIC State Agencies
  - CO – 39 Local Agencies, 107 Clinics, 103,000 Participants
  - UT – 14 Local Agencies, 39 Clinics, 80,000 Participants
  - WY – 10 Local Agencies, 22 Clinics, 12,000 Participants
- MPSC Project selected Ciber, Inc. as Design, Development, Implementation (DDI) Contractor and Burger, Carroll and Associates, Inc. (BCA) as Quality Assurance Contractor

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  - **“Build it thrice and make it nice.”**
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# MPSC Timeline and Milestones

- 2004 - Designated as a State Agency Model
- 11/2005 – Selected Project Manager
- Early 2006 - Selected Ciber and BCA
- Mid 2006 to early 2008 – “design” sessions, approval, identified changes
- 2008 to early 2009 – “development” and system testing
- 06/2009 to 06/2010 – UAT in Colorado (round 1)
- 06/2010 to 09/2010 – UAT in Utah and Wyoming (round 2)
- 10/2010 to 01/2011 – UAT in CO/UT/WY (round 3) [WY Detour Begins](#)
- 02/2011 to 06/2011 – Pilot in Colorado and Utah
- 06/2011 to 10/2011 – Rollout in Colorado and Utah
- 06/2012 to 08/2012 – Pilot in Wyoming
- 09/2012 to 10/2012 – Rollout in Wyoming

# MPSC General Functionality

## System Administration

### Clinic Services

- \* Intake
- \* Assessment
- \* Certification
- \* Education / Care
- \* Food Benefit Issuance
- \* Transfers

### Scheduler

- \* Appointments
- \* Rosters, etc.
- \* Nutrition Education Classes

### Food Management

- \* Cat/Subcat/UPC Details
- \* Participant Profiles
- \* Food Rules
- \* Model Food Packages

### Vendor Management

- \* Application
- \* Details
- \* Price Survey
- \* Vendor Oversight
- \* Investigations
- \* Training

### Finance

- \* 798
- \* Caseload
- \* FI Redemption
- \* Grant Tracking
- \* Local Agency Budget

### Operations

- \* Inventory
- \* Outreach
- \* Intrastate Dual Participation

### Reports

Clinic Services (51)  
Operations (23)

Scheduler (6)  
Finance (11)

Vendor Management (42)  
System Admin. (7)

# MPSC – So, what's good about our solution?

- Did complete development/implementation and now offer 2<sup>nd</sup> SAM solution
- Extensive UAT resulted in a solid system for Pilot and Rollout – FNS Post-Implementation Review confirmed
- Key features:
  - Improved Scheduler
  - Automated Growth Charts
  - MICR printing of checks, EBT Smartcard Solution
  - Data Integrity (UT)
  - Paperless
  - VENA, Health Assessment
  - Tailored food packages
  - Parameter driven flexibility
  - Instant In-state Transfers
  - Online, Central Processor, Smart Client, “click once” deployment of updates
  - Disconnected Clinic and Network Down Time (NDT) ability

# MPSC and EBT

- Wyoming - Smart-card EBT solution in Production in Wyoming
  - Interfaces with Paul Jaeger Associates (PJA)
- Colorado - completed IAPD, will release RFP for Implementation in January (technology neutral, CO/IA Joint RFP)
- Utah – early stages of EBT Planning

# EBT Readiness – Either Solution

- Vendor Management and Food Management functions in place to support EBT
- Supports Category / Sub-Category benefit issuance
- Supports Family aggregation of benefits
- Supports UPC/PLU definition for Approved Product List
- Card Inventory in place
- Will be modified to support Online benefit issuance
  - Two State agencies have selected MPSC for transfer and will implement with Online EBT solution

# MPSC – What's next?

- States started considering MPSC in MIS Alternatives Assessments after successful Pilot in CO – 06/2011
- States can transfer MPSC after all 3 states implemented – 10/2012
- Develop MPSC User Group
  - “Vision” of User Group, and PMO, but no Plan – working with Suntiva
  - Assumes 1 copy of system code, maintained by a single enhancement contractor, for User Group members
  - Implementation Contractors will NOT make code changes
  - If changes required for Implementation, State Agency must work with User Group to define, schedule

# Miscellaneous questions

- What do you consider the major benefits of a SAM?
  - Multiple SA “experts” designed
  - Numerous system parameters, not single-state solution
  - Proven solution, ready for transfer
- What is MPSC doing to accomplish the SAM goal?
  - “If you build it, they will come.”
  - Supporting states during their feasibility, alternatives analysis
    - Fielding Questions / Design Documents on FNS website / Sandbox / Clinic, State visits
  - Defining MPSC User Group

# Contact Information

- Design Documents: USDA website  
[http://www.fns.usda.gov/apd/Library/MPSC\\_docs.htm](http://www.fns.usda.gov/apd/Library/MPSC_docs.htm)
- Sandbox and Technical Questions:  
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