

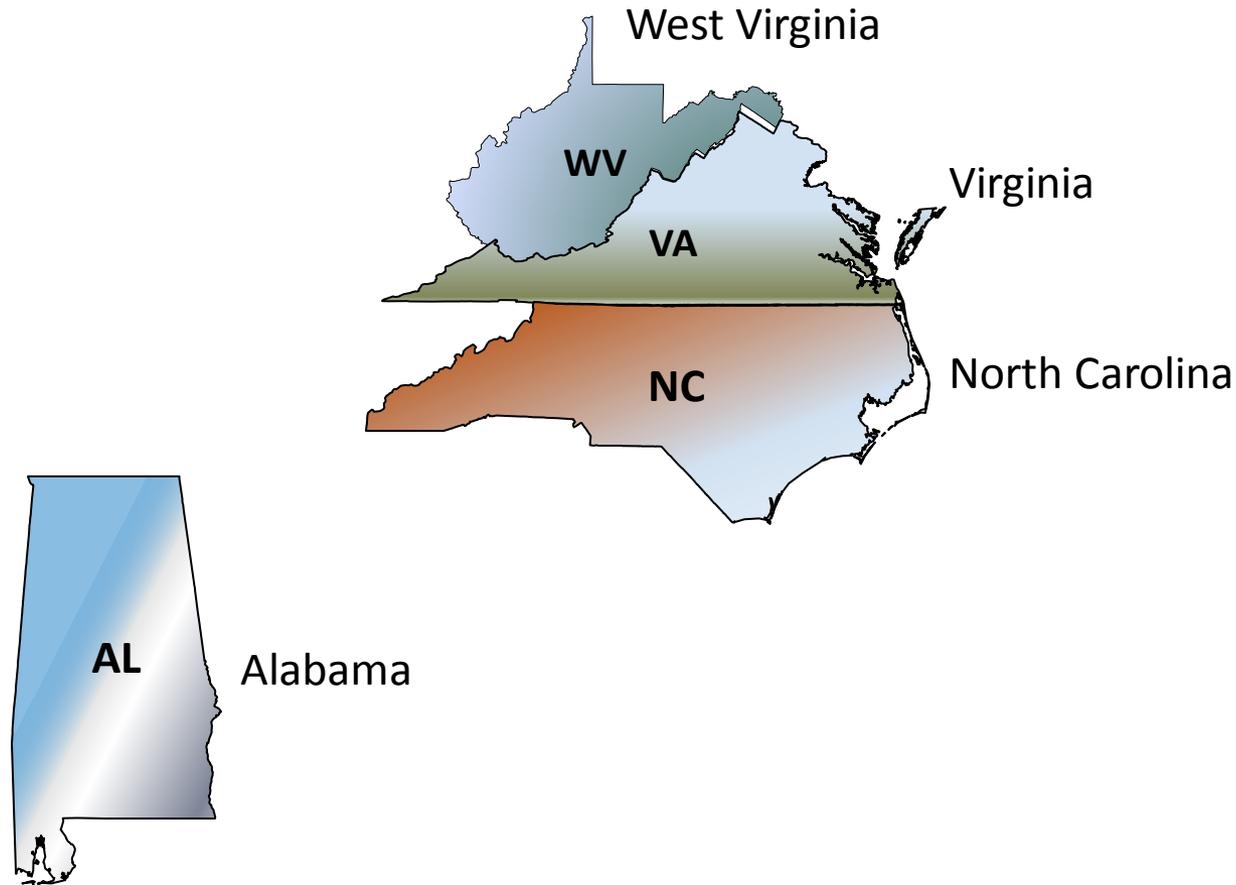
Crossroads

State Agency Model Project

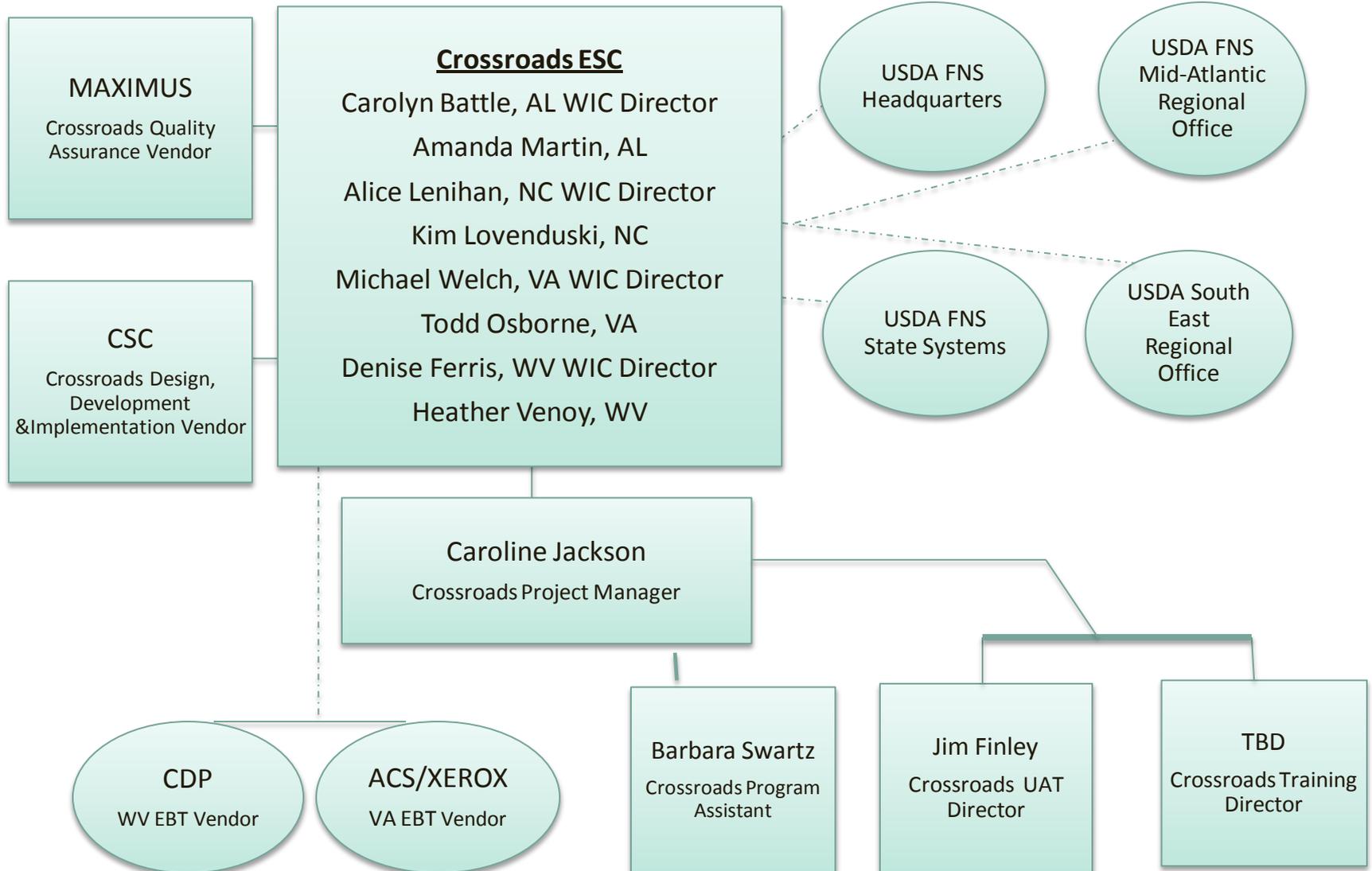


Crossroads States

Four states with diverse requirements applied to be a State Agency Model Project



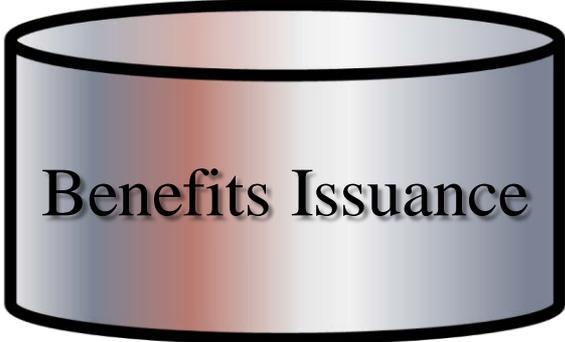
Crossroads Organizational Structure



High Level System Features

- Family Centric
- Benefits Issuance (*Paper or EBT*)
- Highly Customizable and Configurable
- Online Portals (*Participant and Vendor*)
- Disconnected Solution
- Electronic Interfaces
- Latest generation technology
 - *Microsoft .NET 4*
 - *WPF and ASP*

Crossroads Modules



Benefits Issuance



Redemption &
Reconciliation



Clinic



Finance



Caseload &
Operations



Appointment



Vendor

Crossroads Dashboard

Kansas Wic Home Frank Rizzo Logout

[Home](#) [Family Services](#) [Scheduling](#) [Vendor](#) [Operations](#) [Finance](#) [Administration](#) [Help](#)

Family Services

- Add a New Family
- Clinic Family Workflow Dashboard
- Family Search
- Income Screening Calculator

Food Maintenance

- Food Distribution Rules
- Search EBT Transactions by Clinic
- Search EBT Transactions by Vendor
- Generate Manual Food Instruments
- Match Pending Manual FI
- Delayed Signatures for FI Issuance
- Food Instrument Investigation Tool

FI Redemption

- File Processing Dashboard

Vendor Services

- New Application
- Vendor Price Survey Search
- Manage Vendor Portal Users
- Vendor Peer Group (Re)evaluation
- Vendor Search

News

Financial Management

- Monitor Bank Draw Down Funds
- Manage Month End/Year End Closing
- Perform A Spend Forward
- Perform Back Spend
- View Fund Conversion
- New Fund Conversion
- Manage Year End Closing Other Funds

Operations Management

- State Family Workflow Dashboard
- Maintain Customer Service Issue
- Clinic Search
- Search Product Inventory
- Maintain Local Agencies
- Maintain Clinics

Scheduling

- List Appointment Types
- Pending List
- Waiting List

Task Stats

Critical Tasks	0
High Priority Tasks	22
Low Priority Tasks	3

[Show All Tasks](#)

Batch Process Status

Family Centric: Certification

Kansas Wic
Family Demographics **Frank Rizzo**

Home Family Services Scheduling Vendor Operations Finance Administration Help
Logout

Quick Links

- New Family**
- Family Search**
- Certification**
 - Family Demographics
 - Family Assessment
 - Participant Demographics
 - Income Information
 - Health Information
 - Anthro / Lab
 - Eco-Social Assessment
 - Dietary & Health
 - Assigned Risk Factors
 - Certification Signature
 - Certification Summary
 - Identification Document
 - Family Alerts
- Care Plan**
- Issue Benefits**
- Subsequent Certification**
- Journal of Transactions**
- Scheduling System**
 - Family Appointments
 - Quick Appointments
 - Clinic Master Calendar

SMITH Family

Family ID: F00200000003
13 POLLE
OVERLAND PARK, KS 66212

PAULA SMITH
Participant ID: KS0020000003
Age: 32 years and 7 months
WIC Category: Pregnant

General Information Foster Family

Participant

Last Name **First Name** **M.I.**

Suffix **Nickname** **Maiden Name**

Proof of Identification **SSN**

Date of Birth

Marital Status **Education Level**

Address

ZIP Code **City** **State**

County

Proof of Residence

Homeless / Incarcerated Status **Migrant Status**

Telephone Numbers Total Items: 2

Telephone Number	Type	Primary	Do not call	Auto dialer
919-438-9732	Home	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Voter Registration

Language Read

Interpreter Sign Language Interpreter

Email Address

Confidentiality

Military Status

Language Spoken

Preferred Method of Contact

Participant List Total Items: 2

ID	Last Name	First Name	M.I.	Suffix	Category	Certification End Date	Gender	Date of Birth	Foster Care Entry Date
KS0020000003	SMITH	PAULA			P		Female	10/23/1979	
KS0020000091	SMTIH	BABY			I		Female	12/5/2011	

Online Version 0.36.166.11501 10002
CL2 - Shenandoah Valley Medical System
TAB 100%

Vendor Web Portal



Welcome finley2012

[Sign Out](#)

[Home](#)

Vendor Application

Vendor Information

Store Name

BUY-IT-HERE

SNAP ID

2122

State Tax ID

Federal Tax ID

Store Type

Retail

Ownership Type

Individual

Store Physical Address

Address

JUST DOWN THE ROAD

ZIP Code

66030

City

GARDNER

State

KS

County

JOHNSON

Phone

(919) 123-4567

Fax

Store Mailing Address

Contacts

	Primary(Contact)	Title	Name	Email	Phone
<input type="checkbox"/>	<input checked="" type="checkbox"/>		JIM FINLEY		(919) 123-4567

[Add Contact](#)

Owners

*Denotes Required Fields

Vendor Operations

Hours of Operations

				<input checked="" type="checkbox"/> 24 Hours	Closed
Monday		to		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Tuesday		to		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Wednesday		to		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Thursday		to		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Friday		to		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Saturday		to		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sunday		to		<input checked="" type="checkbox"/>	<input type="checkbox"/>

Annualized Sales

Actual

Projected

Total SNAP Sales

\$0.00

Total Food Sales

\$0.00

Sales Year

Number of Registers

0

Grocery Square Footage

0

Primary Formula Source

Primary Grocery Source

Is Vendor E-WIC Capable? Yes No

Does vendor have scanners?

Do you expect more than 50% of annual revenue from WIC instruments?

Next Steps

1. User Acceptance Testing
 - Winter 2012
2. Pilot
 - Summer/Fall 2013
3. Rollout
 - Winter 2014

Lessons Learned

1. Onsite Demonstrations
2. Reviewing Design Documents
 - State/Federal Policy Issues
3. Report Definitions and Tools
4. Electronic Interface Coordination
5. Central Processing Setup
6. Performance Test Tools