

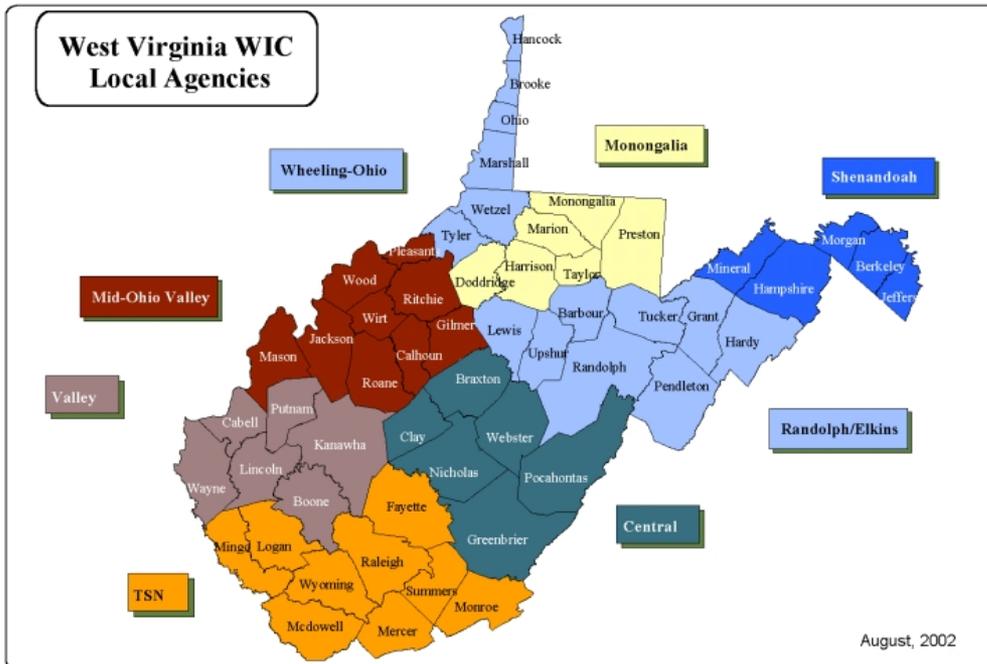


# Implementing MIS and EBT jointly

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**FNS 2012 WIC EBT  
User Group Meeting**

# About West Virginia



8 Local Agencies

57 Clinics

47,500 Participants

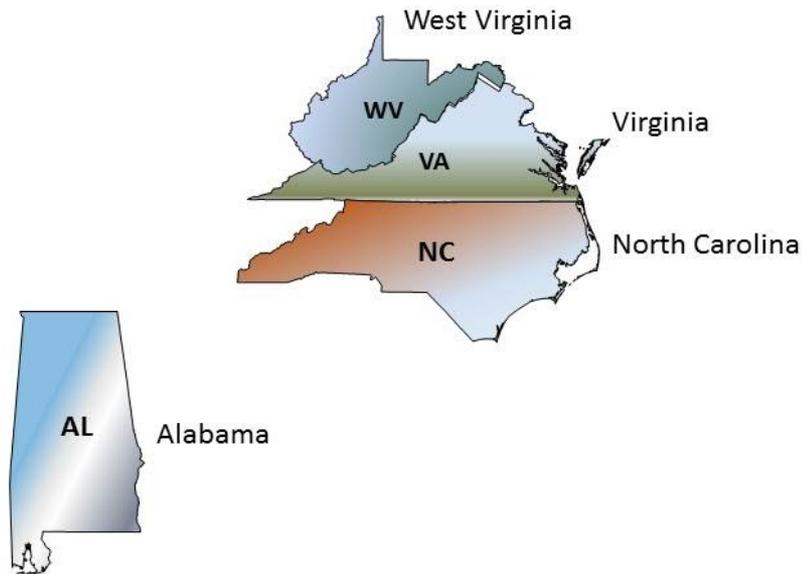
35,000 Households

330 Vendors

# About West Virginia

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## Crossroads States



Crossroads Consortium

MIS and EBT Jointly

Online Solution

Partnered with CSC for  
MIS Development and  
FIS and CDP for  
Processing

# WIC Direct Dashboard

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WIC Direct  
Stand-Beside Interface

LOG ON

FORGOT PASSWORD

  LOG ON

Username  \*

Password  \*

LOG ON

WIC Direct [2.42.0.3] Copyright © 2009 CDP, Inc.  [Print Page](#)

Server Type [Demonstration] Current Installation [EBT] Build Date [8/15/2012 10:15:23 PM]

# Crossroads Dashboard

**Kansas Wic** Home Frank Rizzo

Home Family Services Scheduling Vendor Operations Finance Administration Help Logout

### Family Services

- Add a New Family
- Clinic Family Workflow Dashboard
- Family Search
- Income Screening Calculator

### Financial Management

- Monitor Bank Draw Down Funds
- Manage Month End/Year End Closing
- Perform A Spend Forward
- Perform Back Spend
- View Fund Conversion
- New Fund Conversion
- Manage Year End Closing Other Funds

### Food Maintenance

- Food Distribution Rules
- Search EBT Transactions by Clinic
- Search EBT Transactions by Vendor
- Generate Manual Food Instruments
- Match Pending Manual FI
- Delayed Signatures for FI Issuance
- Food Instrument Investigation Tool

### Caseload Management

- Agency Caseload Allocation
- Monitor Caseload
- Manage Caseload Eligibility Data

### FI Redemption

- File Processing Dashboard

### Operations Management

- State Family Workflow Dashboard
- Maintain Customer Service Issue
- Clinic Search
- Search Product Inventory
- Maintain Local Agencies
- Maintain Clinics

### Vendor Services

- New Application
- Vendor Price Survey Search
- Manage Vendor Portal Users
- Vendor Peer Group (Re)evaluation
- Vendor Search

### Scheduling

- List Appointment Types
- Pending List
- Waiting List

### News

### Task Stats

Critical Tasks	0
High Priority Tasks	22
Low Priority Tasks	3

Show All Tasks

Batch Process Status

Online | Version 0.36.166.11501 | 80000 | CL2 - Shenandoah Valley Medical System | TAB | 100%



# Next Steps

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User Acceptance Testing

- 4th Quarter 2012

Pilot

- 1st Half of 2013

Rollout

- 2nd Half of 2013



# Lessons Learned

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- ✓ Schedule Coordination
- ✓ Electronic Interface
  - ✓ Coordination
  - ✓ Development
  - ✓ Testing
- ✓ Pilot Selection
- ✓ Equipment Deployment
  - ✓ Clinics and Retailer
- ✓ State Agent Staff Resources